

November 29<sup>th</sup>, 2023

**Important Notification Regarding GeoSurf Proxy Services – Transition of Supplier of Proxy Services**

Dear Client,

- As you may be aware, GeoSurf has been involved in patent litigation with Bright Data Ltd. (formerly Luminati).
- The United States District Court for the Eastern District of Texas issued a decision in July 2020. BI Science appealed the court’s decision to the Federal Circuit Court of Appeals, but that appeal was, unfortunately, not successful. Regretfully, we must now comply with the settlement terms included in the Texas court’s order.
- According to the court order, we are required among other things to refer proxy-service customers to Bright Data and shut down GeoSurf.
- We are truly sorry about the inconvenience and disruption that our shut-down may cause. If you decide that you want to transfer to Bright Data, please let us know by contacting our customer support at [support@geosurf.com](mailto:support@geosurf.com) or your account manager. We will do our best to make the transfer as smooth as possible.
- Bright Data has three days to reject any of our customers that seek to transfer to it. If Bright Data rejects a customer, we can dispute the rejection and ask an arbitrator to resolve the dispute.
- Please note that if you transfer to Bright Data, it is your responsibility to be in full compliance with Bright Data’s terms, conditions, and policies. If you are already a customer of Bright Data, please do inform our customer support.

- In compliance with the court order, we will be completely shutting down GeoSurf in 22 days, on December 20, 2023. Until that date, you may use the remainder of your balance, and your GeoSurf service will operate as usual to allow you to do so. We encourage you to use your remaining balance as soon as possible. Beginning on December 20, 2023, GeoSurf will completely shut down and will no longer be available.
- We are committed to complying fully with the court's order, and with this letter, we refer you to Bright Data as a proxy-service provider. Please visit <https://brightdata.com/> and register accordingly. To our knowledge, you will be required to open and fund a new account. Remaining GeoSurf balances cannot be transferred to your new provider.
- If you have any further questions, please contact our customer support and we will do our best to help.
- It has been our privilege to serve you, and we wish you great success moving forward.

Yours sincerely,

*GeoSurf Team*